



03/17/2020

COVID-19 STATUS UPDATE:

Like you, we have been closely monitoring new developments regarding COVID-19.

The well-being, safety and health of our patients and staff is our first priority. In response to the recent recommendations by the American Dental Association and Maryland State Dental Association, **Bel Air Dental Care will be re-scheduling all non-emergency appointments to a future date.**

Due to the unknown nature of the pandemic, we cannot re-schedule cancelled appointments at this time; however, all clinical providers (doctors and hygienists) will extend their hours to accommodate our re-scheduled patients when we do return to full operation.

Emergency patients can still reach the office at 410-879-8424 between the hours of 10 am – 2 pm to schedule an appointment with the on-call doctor. Bel Air Dental Care's after-hours answering service will continue to operate.

410-879-8424

2300 Bel Air Road, Fallston, MD 21047

410-877-2996

410-877-9654 (fax)

www.belairdental.com

Bel Air Dental Care is committed to upholding the highest standards of cleanliness, and our teams have rigorously increased our cleaning practices, going above and beyond the enhanced safety protocols and compliances set forth by The Occupational Safety and Health Administration (OSHA), The Centers for Disease Control and Prevention (CDC), and the World Health Organization (WHO):

Increased Cleaning & Sanitization Procedure:

- We have placed hand sanitizer stations throughout all public areas, including the office lobby, the restrooms, and dental operatories.
- All hand sanitizer stations are refilled and checked regularly.
- Increased frequency of sanitization and cleaning services in all public spaces.
- Our staff has increased disinfecting all public touch points including door handles, railings, counter surfaces and more, multiple times a day.

Prevention Measures:

- Employees have been instructed not to report to work if they are feeling ill.
- Patients are being screened for COVID-19 exposure at the entrance and must sign a consent form before being treated.
- All magazines and children's toys have been removed from the waiting room.
- Medical updates and new patient forms on iPad will be performed and filled out by the staff.
- Patients will be allowed to stay in their cars and be called when their provider is ready for them.
- All patients are required to wash their hands upon entering the facility.
- Waiting room chairs have been re-arranged to provide more distance between waiting patients.