



05/07/2020

COVID-19 STATUS UPDATE:

Like you, we have been closely monitoring new developments regarding COVID-19.

The well-being, safety and health of our patients and staff is our first priority. In response to the recent recommendations by the office of Governor Larry Hogan and the Maryland State Dental Board, **Bel Air Dental Care will be re-opening Monday, May 11.**

Patients can reach the office at 410-879-8424 during regular business hours to schedule an appointment with their clinical provider. As always, Bel Air Dental Care's after-hours answering service will continue to operate.

Previously cancelled appointments as a result of the pandemic will be re-scheduled in a timely fashion, and in the order they were cancelled. Priority will be given based on medical urgency.

410-879-8424

2300 Bel Air Road, Fallston, MD 21047
410-877-2996

410-877-9654 (fax)

www.belairdental.com



Bel Air Dental Care is committed to upholding the highest standards of cleanliness, and our teams have rigorously increased our cleaning practices, going above and beyond the enhanced safety protocols and compliances set forth by all governing health organizations.

Updated Prevention Measures:

- All patients and employees are being screened for COVID-19 exposure at the entrance.
- All patients are required to wash their hands after being granted access to the facility.
- Waiting room chairs have been re-arranged to provide more distance between waiting patients; no more than 6 patients will be allowed in the waiting room at any one time.
- Patients will be allowed to wait in their cars and be called when their provider is ready for them.
- Visitors will not be allowed in the facility unless their presence is legally required (ie. accompanying minor, translators, certified caretakers).

- Patient Care Coordinators will be required to wear masks and will be working behind sneeze guards.
- All clinical staff will be required to wear N95 (or equivalent) masks, as well as other necessary personal protection (ie. gowns, loupes, face shields, surgical caps) while escorting patients and working in the operatory.
- Additional time will be scheduled between all appointments to allow increased decontamination of each operatory.
- The lowest aerosol-generating armamentarium will be utilized when delivering restorative or hygiene care.
- Paperwork will be limited in the operatory as much as possible. Bel Air Dental Care is a fully digital and chartless facility.

Increased Sanitization Procedures:

- We have placed hand sanitizer stations throughout all public areas, including the office lobby, the restrooms, and dental operatories. These stations are being refilled and checked regularly.
- We have increased frequency of sanitization and cleaning services in all public spaces.
- Our staff has increased disinfecting all public touch points including door handles, railings, counter surfaces.